

WELCOME TO THE BRISTOL WING

Bristol is a vibrant and exciting city. If you end up loving this city even half as much as we do then you're going to have a great time here!

If there is anything you need please don't hesitate to speak to a member of our team.

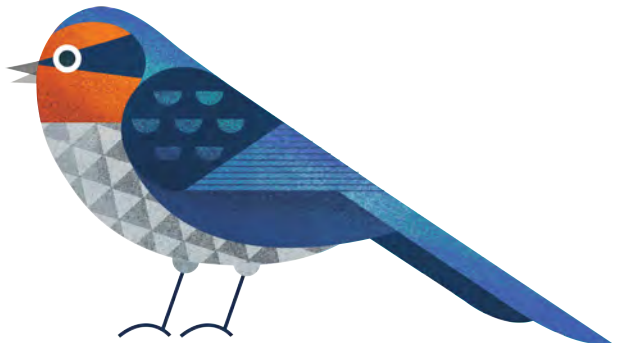
CHECK IN
from 3pm

CHECK OUT
by 11am

Please return your keycard to a member of our reception team upon check out.

Please ask a member of staff at reception for the wifi password.

ENJOY YOUR STAY



ABOUT US

The Bristol Wing is the lovingly restored old police headquarters. The site dates back to the 13th century and has a rich history – it has been home to a prison, the Chief Constable, a circus troupe, a group of artists and more recently during Covid it was used for work with street homeless people.

The Bristol Wing is a social enterprise run by **YMCA Brunel Group**, who operate across Bristol, Bath, Wiltshire, Mendip and South Somerset. Any surplus funds generated by this hostel and our other one in Bath, go towards running our charity and supporting our work with young people in particular who are at risk of homelessness or need support and help.

CHILL

The reception area has comfy sofas and a TV so you can catch a film or keep up to date with what's going on. We have a book swap and board games available to play. When the Snug is available it will be opened to guests for occasional usage – it's a great spot to relax and wind down.

LOVE THE PLANET

As an organisation we are eager to contribute to a greener planet. During the refurbishment of the building we upgraded to thermally efficient windows. We have solar panels and nesting boxes for birds on our roof. The whole building is insulated with wood fibre insulation. At The Bristol Wing we like to do our bit to look after the planet but we need your help too!

Here are 3 things you can do to help:

- use the recycling bins provided in reception
 - have short showers
 - refill your water bottles and use reusable coffee cups
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COMMUNITY

As a social enterprise we believe in creating communities – so if you are staying with us for one night or many, we are committed to making you feel welcome and valued. Talk to our staff to find out more about our work, or check out www.ymca-bg.org and also keep an eye out for our pop up social events at The Bristol Wing.



USEFUL INFORMATION

- For guests staying in our dorms, towels are available for hire at reception for £2
- Laundry facilities are available, please ask reception for details
- The front door is accessible with your key card. Just tap your card on the door phone to let yourself in.
- Only registered guests are allowed in the bedrooms. Friends of guests are allowed in communal areas until 10pm.
- We charge £5 for lost key cards, be sure to check out with a member of our reception team.
- Smoking and vaping in rooms is not permitted.
- We're happy to look after your luggage on the day of check out so you can explore the city.
- If you need medical assistance please ask at reception. In an emergency call 999 and let reception know so they can direct emergency services.
- Lockers are available in shared rooms. Padlocks for sale at reception.
- Fire alarm testing will take place every Wednesday at 12pm.
- Please take time to read the fire evacuation plan on the back of your bedroom door.
- We supply complimentary tea and coffee in our kitchen area. Feel free to make use of the microwaves, kettles, and toasters but be sure to clean up after yourself out of respect for staff and other guests.